

Love going to work every day? We do. Interested in a career with a progressive fourth generation, family owned company with 100 years of experience?

Willson International is a fourth-generation organization offering Customs Brokerage and Third Party Logistics solutions to our client. We are dedicated to our people because the people we hire are the cornerstones of our success. Their ideas, commitment and connection to our customers are truly the essential elements in how we succeed.

If you have a passion for terrific customer service, work life balance and love to work in a team environment this could be the opportunity for you!

Air and Ocean Import Analyst – Southgate, MI

Available Shifts: Monday to Friday 9:00AM – 5:00PM

As an **Air & Ocean Import Analyst**, will ensure that air and ocean imports are cleared promptly and efficiently through USA Customs through the coordination of import and export shipping activities necessary to release freight.

Here are some of the activities you will be expected to perform:

- Strong working knowledge of Customs and Border Protection and Participating Government Agency (PGAs) procedures in both air and ocean environments
- Various Ports of entry including local and Remote Location Filing (RLF)
- Experience with Agriculture and Food and Drug Administration is an asset. Examples may include obtaining or reviewing agriculture permits for specific commodities or building a FDA product code, obtaining FDA registration number from a new supplier.
- Creates and files customs entries; local and via RLF
- Resolve inland transactions that have moved from the northern border “in-bond”.
- Maintain broker agent relationships and coordinate release with agent when necessary
- Track vessels and flights to ensure timely filing of appropriate release documentation
- Preparation of Deliver Orders when necessary
- Classification of incoming commodities may be required
- A high level of customer service is required. Responsible for communication with CBP and PGAs to ensure timely updates are provided to customers
- Act as a liaison for between drivers and clients via phone and email.
- Perform clerical duties such as filing, preparing mail and data entry.
- All other duties as assigned

These are the standards we look for:

- High School Diploma required
- Experience in customs brokerage, with air and ocean shipments required
- Power of Attorney and Sub-POA experience is an asset
- Importer Security Filing (ISF) and standalone Prior Notice experience is an asset
- Customer Service experience in an office environment
- Exposure to the Transportation industry an asset
- CCS designation is an asset
- Proficiency in MS Office, database and data entry skills is required
- Strong communication skills – verbal and written is required
- Problem solving, accuracy, attention to detail is required

These are the values that are important to us:

We believe in Constant Improvement, Urgency and Purpose, Courage, Community Involvement and Family First. We look for people that are adaptable, enthusiastic, self-motivated, passionate, creative and team-oriented.

This is the company culture we are fostering:

At Willson, family is first, and we recognize, support and respect each employee’s responsibility to his/her family. In our continued efforts to help our employees we offer:

- Medical, Dental & Supplementary Health coverage

- Company paid emergency leave days
- Company matching 401(K)
- Paid Continuing Education Courses

If you think you are a fit for this type of opportunity, please apply by sending your application to careers@willsonintl.com. We would love to hear from you. Please come and learn more about us at www.willsonintl.com

Willson International is an equal opportunity employer. Accommodations for disabilities will be provided to support participation in all aspects of the recruitment process.