



Willson International Limited  
2345 Argenta Road, Suite 201  
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[willsonintl.com](http://willsonintl.com)

Love going to work every day? We do. Interested in a career with a progressive fourth generation, family owned company with 100 years of experience?

Willson International is a fourth-generation organization offering Customs Brokerage and Third Party Logistics solutions to our client. We are dedicated to our people because the people we hire are the cornerstones of our success. Their ideas, commitment and connection to our customers are truly the essential elements in how we succeed.

If you have a passion for terrific customer service, work life balance and love to work in a team environment this could be the opportunity for you!

### **Customs Quality Analyst – Fort Erie, Ontario**

As a **Customs Quality Analyst**, you will be a subject matter expert responsible for providing timely and accurate advice to a growing operations department and client base. This role continually provides opportunities to work independently and collaboratively to achieve entire perspective results.

#### **Here are some of the activities you will be expected to perform:**

- Review and confirm entries prior to being sent to CBSA for accounting purposes
- Work with staff and branch managers on training initiatives
- Follow up with client as required to ensure description and HS accuracy
- Database maintenance including updating special instructions and classification
- Advise staff on the classification, valuation and import requirements of merchandise. Complete and accurate tariff opinions including duty rate and SIMA scope checks are routine. Research and advise on Partnering Government Agency other import requirements
- Vet documents to ensure compliance with CBSA and all other regulatory agencies. Some examples include NAFTA Certificates of Origin, licenses, certificates and other routine import documents.
- Stay current with upcoming regulatory changes impacting the Willson International client base.
- Work as part of a team to create lunch and learns targeted to improving day to day quality
- Occasional travel may be required

#### **These are the standards we look for:**

- High School Diploma required. College and or University Degree in Business Administration is an asset.
- CCS Certificate
- CTCS and/or Professional Designation is an asset
- Minimum five (5) years Customs Brokerage experience including two (2) years in a consulting, regulatory or similar professional services capacity
- Strong working knowledge of CBSA and PGA import requirements.
- Working knowledge of MS Office Suite of products – command of Outlook, Word and Excel is required.
- Strong communication skills – verbal and written is required.
- Problem solving, accuracy, attention to detail and analytical ability is required.

#### **These are the values that are important to us:**

We believe in Constant Improvement, Urgency and Purpose, Courage, Community Involvement and Family First. We look for people that are adaptable, enthusiastic, self-motivated, passionate, creative and team-oriented.

**This is the company culture we are fostering:**

At Willson, family is first, and we recognize, support and respect each employee's responsibility to his/her family. In our continued efforts to help our employees we offer:

- Medical, Dental & Supplementary Health coverage
- Maternity top-up and paid time off for new Fathers
- Company paid emergency leave days
- Company matching Group RRSP
- Paid Continuing Education Courses

If you think you are a fit for this type of opportunity, please apply. We would love to hear from you. Please come and learn more about us at [www.willsonintl.com](http://www.willsonintl.com).

**Willson International is an equal opportunity employer. Accommodations for disabilities will be provided to support participation in all aspects of the recruitment process.**