



CARM UPDATE JULY 2021

Here is what you need to know about Release 1 (May 2021), Release 2 (May 2022), the portal (including links), and important next steps.

RECAP

1. What is CARM?

The Canada Border Services Agency (CBSA) Assessment and Revenue Management (CARM) initiative will simplify the importing process. It is mandatory for all clients who conduct business with the CBSA to create an account in the portal.

2. The CARM Client Portal: What does it do?

The CARM Client Portal will replace paper processes and provide trade chain partners the ability to perform self-service functions such as viewing information about their accounts, making payments, submitting, viewing the status of, or changing declarations.

RELEASE 1, MAY 2021

1. The CARM Client Portal is now live.

The portal is now accessible to importers, customs brokers and trade consultants who currently submit rulings on behalf of importers. Users are able to:

- view transactions posted to their accounts
- make payments by credit card or set up pre-authorized debit
- delegate portal access to employees and third parties (such as customs brokers and/or trade consultants) to manage commercial imports activities
- request and track the progress of rulings electronically
- classify goods and estimate duties and taxes

2. How can I access the CARM Client Portal?

At Willson we are actively engaged in the transition process, assisting customers with questions and guiding them through registering, delegation of authority, and obtaining a bond.

The CBSA's onboarding webinar of June 28, 2021 is now available on the [CARM Google Drive](#) (in the folder: Preparing for CARM Release 1).

Additional webinars that focus on the steps for CARM Client Portal onboarding will be held. Registration is required. Details are available on the following [link](#).

Additional support materials are available in the [Onboarding Documentation](#) section of the portal.

For more information on CARM, you can also view the [CARM section of the CBSA website](#).

RELEASE 2, MAY 2022

1. What happens at Release 2?

The CARM Client Portal will be available to all trade chain partners. Users will be able to:

- acquire a Business Number (BN9) and program account (RM account and/or Program ID)
- submit, correct and adjust a Commercial and Accounting Declaration (CAD), which will replace the current customs coding form (B3) and request for adjustment form (B2), also available via Electronic Data Interchange

- post and monitor security to participate in the Release Prior to Payment (RPP) program as an importer

YOUR ROLE AND THE ROLE OF YOUR CUSTOMS BROKER

Nothing changes for importers except that the government has mandated that you register for CARM and provide the security. By delegating to your broker, they can continue to perform all the services they currently provide.

Your broker should be actively engaged in the transition process, assisting you with questions and guiding you through registering, delegation of authority, and obtaining a bond.

WHAT ARE THE MOST IMPORTANT NEXT STEPS?

- **Access the portal and prepare to delegate authority** to a third party- an employee, your customs broker or trade consultant.
- **Importers are now responsible for the security bond.** Calculate and obtain the required bond amount prior to Release 2. Security is mandatory as of the first day of Release 2. If you are not registered your shipment WILL NOT be released.
- Willson customers can reach out to carminfo@willsonintl.com for assistance.



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